SERIAL 12075 - S CARD ACCESS SYSTEM DEVICES; MAINTENANCE & INSTALLATION

DATE OF LAST REVISION: July 5, 2017 CONTRACT END DATE: August 31, 2018

CONTRACT PERIOD THROUGH AUGUST 31, 2015 2018

TO: All Departments

FROM: Office of Procurement Services

SUBJECT: Contract for CARD ACCESS SYSTEM DEVICES; MAINTENANCE & INSTALLATION

Attached to this letter is published an effective purchasing contract for products and/or services to be supplied to Maricopa County activities as awarded by Maricopa County on August 22, 2012 (Eff. 09/01/2012).

All purchases of products and/or services listed on the attached pages of this letter are to be obtained from the vendor holding the contract. Individuals are responsible to the vendor for purchases made outside of contracts. The contract period is indicated above.

Kevin Tyne, Chief Procurement Officer Office of Procurement Services

LA/ab Attach

Copy to: Office of Procurement Services

Don Jeffery, Facilities Management

(Please remove Serial 06039-S from your contract notebooks)

CARD ACCESS SYSTEM DEVICES; MAINTENANCE AND INSTALLATION

1.0 INTENT:

The intent of this Invitation for Bids is to obtain the services of a qualified contractor to provide card access device repair, maintenance, upgrades, and installation of the hardware side of Hirsch Velocity 3.1 Client Enterprise Software/Server and related systems.

Current System Description:

The Hirsch Electronics Velocity 3.1 Security Information Management System is currently installed at Maricopa County departments Hirsch's Velocity Security Management System delivers a broad range of security management features bundled into a powerful and easy-to-use offering, utilized by Building Security, Facility management and Guard personnel in commercial, governmental and educational institutions worldwide. Velocity seamlessly integrates access control, intrusion detection, video surveillance and recording, photo ID badging, smart cards, biometrics, and interoperability with other building and business systems. From a single door application to an enterprise-class system connecting hundreds of doors for thousands of users,

Reconfiguration can be accomplished on-line through system programming without hardware changes.

This contract is also for the upgrades of all security control devices, ancillary components, and software.

This contract shall also be used to monitor remote alarm signals through the Hirsch system. <u>No sites shall be added without prior written approval of the Procurement Officer</u>.

Other County departments may use this contract. The Facilities Management Department/ **Protective Services Department** are not responsible for contract administration for services requested by other County agencies.

Other governmental entities under agreement with the County may have access to services provided hereunder (see also Sections 2.22 and 2.23, below).

The County reserves the right to add additional contractors, at the County's sole discretion, in cases where the currently listed contractors are of an insufficient number or skill-set to satisfy the County's needs or to ensure adequate competition on any project or task order work

2.0 SCOPE OF SERVICES:

2.1 SERVICE HOURS TO THE COUNTY:

BUSINESS HOURS shall be work performed between 6:00 AM to 6:00 PM, Monday through Friday, excluding County holidays.

AFTER HOURS SERVICE shall be work performed after 6:00 PM and before 6:00 AM the next morning.

WEEKEND AND HOLIDAY shall be work performed during Saturday, Sunday or during any County holiday.

2.2 RESPONSE TIMES:

Response time to all *BUSINESS HOURS* repair service work shall be within four (4) hours on-site after Contractor receives request from the County department, with the exception of an emergency request that occurs during *BUSINESS HOURS*, which shall be two (2) hours. The four hour response time shall carryover the next working day if called into Contractor's office after 2:00 PM.

AFTER HOURS and WEEKENDS/HOLIDAY repair request shall have a two (2) hour response time.

2.3 SYSTEM LAYOUT -- EXHIBIT 2:

Exhibit 2 contains all the necessary information for the various sites and the Velocity 3.1 system layout.

2.4 CARD ACCESS EQUIPMENT TO BE REPAIRED:

To be included in the repair of system hardware are, but not limited to; door switches, motion detectors, card readers, CCTV surveillance system, L-1 Identity Solutions (4G V-Flex), intercom system, Hirsch Electronics photo identification badging system, readers on applicable elevator systems, and wiring (i.e., detection/signal circuit, door hardware devices).

2.5 EXCHANGE OF SPECIFIED COMMUNICATIONS DEVICES:

Maricopa County maintains an inventory of NEW communications devices such as *SNIB2* and *DIGI*TRAC Controllers*. During the Contractor's on-site repair assignment, if a device is found to be inoperable, the Contractor shall obtain a new device from Maricopa County inventory and replace the defective unit. Labor for such to be billed as bid in Attachment A, PRICING. The new device utilized shall be replenished into County's inventory with a <u>new</u> device obtained by the Contractor at no additional cost to the County. Replenishing County's inventory must occur within two (2) weeks after the change out.

2.6 **REMOTE ALARM SITES BEING MONITORED:**

South Phoenix Healthy Start Healthcare for the Homeless Vital Records - 16th Street Vital Records - St. Mary's Animal Control - East Side Animal Control - West Side Mesa Yard North Flood Control Yard Air Quality Site MCSO Site 2737 W. Southern Ave, Suite 8 Tempe 220 S. 12th Avenue Phoenix, AZ 3221 N. 16th Street, #100 Phoenix, AZ 85016 3003 W. Thomas Road Phoenix, AZ 85017 2630 W. 8th St. Mesa, AZ 2500 S. 27th Ave. Phoenix, AZ 5211 East Main Street, Phoenix, AZ 85025 9601 North 21st Phoenix, AZ 85021

2.7 PROJECT WORK AND TIME AND MATERIALS:

2.7.1 Project Work:

- (A) Project work shall mean work performed as system upgrades or new installs to facilities that exceed an estimated cost of \$5,000.00. The Contractor assigned to this contract shall meet with the County department and discuss work requirements. The Contractor shall then develop a detailed written scope of work as a project and present such to the requesting department and the OET PS security system administrator. All FMD managed projects must be approved by FMD project manager.
- (B) The submitted project quote to be all-inclusive. One price to perform the entire project. That is, any cost overruns to be absorbed by the Contractor, or cost savings to be additional profit. Exceptions to this are changes requested by the County that incur a higher project cost and longer delays. All change orders to a project must be in writing, referencing the contract serial number, and approved by the Protective Service (PS) Office of Enterprise Technology (OET) security system administrator. prior to any authorization to proceed. The Contractor who fails to acquire change orders in writing runs the risk of incurring these additional costs without payment. FMD driven projects must be approved by the FMD project manager prior to any authorization to proceed.
- (C) Once submitted, project quotes may not be corrected or withdrawn.
- (D) Contractors shall be compensated for additional work requested that is <u>not detailed in</u> the scope via the labor rates bid in Attachment A, PRICING, or another scope of work.

- (E) Any applicable taxes imposed shall be included in the <u>project quote</u>. Taxes are NOT to be a separate line item.
- (F) Project Ceiling Limits:

Projects that exceed \$150,000.00 shall require pre-approval from the Office of Procurement Services. If an emergency occurs, this price ceiling may be lifted if approved by the Office of Procurement Services Procurement Officer assigned to this contract, otherwise, the project may be separately bid outside of this contract document. This to ensure the County receives adequate competition for such work.

2.7.2 Time and Materials:

- (A) The ceiling for time and materials work shall be \$5,000.00. Exceptions to this shall be emergencies that arise and must be dealt with immediately without the time for project quotes. This figure is not firm fixed. The County reserves the right to adjust this figure to a higher-level if deemed in the best interest of the department and preapproved by the Office of Procurement Services Procurement Officer.
- (B) For time and materials work, sales taxes shall be imposed on the materials only, as the bid labor rate has taxes already calculated into them.

2.8 CLEANUP AFTER A JOB:

The Contractor shall ensure all trash generated by work performed (either repairs or upgrades) shall be removed from the site. Additionally, the Contractor shall ensure all disturbances to the area where the Contractor performed work are restored to the same condition prior to start of the job. If an inspection reveals that the Contractor fails to clean up after work has been performed, The County will notify the Contractor of the discrepancy and the Contractor will have twenty-four (24) hours to make the needed correction. Should the Contractor still fail to clean the area, the County reserves the right to make other arrangements to have the area cleaned and the County shall deduct the cost from the Contractor's invoicing.

2.9 REPAIR WARRANTY:

Repairs shall be warranted for ninety (90) days from date of repairs for the initial repair only. The warranty shall cover all labor and parts (for the same parts replaced in the initial service call).

2.10 SYSTEM SOFTWARE UPGRADE:

The Velocity software system may require upgrading to software that is newer and offers advanced capabilities and accomplishes operational goals more easily. Should the County exercise this option, the Contractor shall be notified and shall respond with a written scope of work and fixed price quote for such upgrade. Any upgrade offered MUST be Velocity compatible.

2.11 QUALITY AND ACCEPTABILITY OF WORK:

The **PS** OET security system administrator or his authorized representative shall decide all questions, which may arise as to the quality and acceptability of any work, performed under this contract. Contractual issues will be addressed to the **PS** OET System Administrator, in writing. All correspondence must reference the contract serial number and name.

2.12 CONTRACTOR QUALIFICATIONS:

- 2.12.1 Contractor's technical staff shall have Hirsch Velocity factory certification. Proof of such shall accompany bid package.
- 2.12.2 The Contractor shall have a valid State of Arizona Registrar of Contractors license #L-67 for Low Voltage Communications Systems. Proof of such must accompany bid package.

2.13 CONTRACTOR REQUIREMENTS:

2.13.1 The Contractor's storefront business and warehouse shall have a physical location presence within the County of Maricopa, Arizona.

2.13.2 The Contractor shall furnish all necessary labor, tools, equipment, transportation, supervision, and all effort necessary to complete the specifications herein.

2.13.3 Service Fleet:

The Contractor's service truck fleet shall carry sufficient supply of repair parts and equipment to perform routine security system service and repairs. The Contractor shall have a local shop and/or warehouse that stock parts the requirements stated herein. These requirements shall be verified by **Maricopa County OET** via an informal inspection after bid submittals and prior to award.

2.13.4 Employees of the Contractor:

No one except authorized employees of the Contractor (or subcontractor) is allowed on the premises of Maricopa County Buildings. Contractor's employees are NOT to be accompanied in their work area by acquaintances, family members, assistants, or any other person unless said person is an authorized employee of the Contractor.

2.13.5 Removal of Contractor Employees:

The Contractor agrees to utilize only experienced, responsible and capable people in the performance of the work. The County may require that the Contractor remove from the job covered by this contract, employees who endanger persons or property or whose continued employment under this contract is inconsistent with the interest of Maricopa County.

2.13.6 Required Background Check:

A background check will be a requirement for all employees of Contractor's staff providing services to the County. This option shall allow the Contractor to access areas within the County such as detention facilities, court buildings, and other restricted areas. The cost of this service shall be incurred by the County.

2.14 INVOICING:

All invoicing for <u>time and materials</u> shall be sent to the County user agency that has requested the services of the Contractor.

Invoicing for <u>T&M</u> work must include:

Purchase order number (If used);

Terms as bid;

Contract serial number:

Job site name and address w/ FMD site number;

Description of work performed;

Itemized parts description and quantities;

Individual price of parts;

Total labor hours;

Individual labor charges as bid; then extended labor charges;

Applicable sales tax on parts only;

Grand total of invoice.

FMD Work Order Number

Person calling for service

Invoicing for project work must contain:

Contract serial number;

Purchase order number (If used);

Terms as bid;

Description of work performed;

Location of job site and FMD site number;

Project cost as quoted including all sales taxes;

Separate line-item for any change orders;

Grand total.

Attached to the invoice must be the all change orders (If applicable).

FMD Work Order Number

Person calling for service

Invoicing that does not have all the required information as listed above, will be sent back for corrections, delaying payment to the Contractor.

2.15 ACCEPTANCE:

- 2.15.1 Upon successful completion of the performance period, the system shall be deemed accepted and the warranty period begins. All documentation shall be completed prior to final acceptance.
- 2.15.2 For Customer's Initial purchase of each Equipment and Software product. Licensor shall provide an acceptance test period (the "Test Period") that commences upon Installation. Installation shall be defined as: a.) the Equipment, if any, is mounted; b.) the Software is installed on the data base server(s) and/or personal computer(s); and c.) implementation team training, if any, is complete. During the Test Period, Customer shall determine whether the Equipment and Software meet the Licensor published electronic documentation, ("Specifications"). The Test Period shall be for 90 days. If Customer has not given Licensor a written deficiency statement specifying how the Equipment or Software fails to meet the Specification ("Deficiency Statement") within the Test Period, the Equipment and Software shall be deemed accepted. If Customer provides a Deficiency Statement within the Test Period, Licensor shall have 30 days to correct the deficiency, and the Customer shall have an additional 60 days to evaluate the Equipment and Software. If the Equipment or Software does not meet the Specifications at the end of the second 30 day period, either Customer or Licensor may terminate this Contract. Upon any such termination, Customer shall return all Equipment and Software to Licensor, and Licensor shall refund any monies paid by Customer to Licensor therefore. Neither party shall then have any further liability to the other for the products that were the subject of the Acceptance Test.

2.16 USAGE REPORT:

The Contractor upon request shall furnish the County a <u>quarterly</u> usage report delineating the acquisition activity governed by the Contract. The format of the report shall be approved by the County and shall disclose the quantity and dollar value of each contract item by individual unit.

2.17 FACILITIES:

During the course of this Contract, the County may provide the Contractor's personnel with adequate workspace for consultants and such other related facilities as may be required by Contractor to carry out its obligation enumerated herein.

2.18 INVOICES AND PAYMENTS:

- 2.18.1 The Contractor shall submit two (2) legible copies of their detailed invoice before payment(s) can be made. At a minimum, the invoice must provide the following information:
 - Company name, address and contact
 - County bill to name and contact information
 - Contract Serial Number
 - County purchase order number
 - Invoice number and date
 - Payment terms
 - Date of service or delivery
 - Quantity (number of days or weeks)
 - Contract Item number(s)
 - Description of Purchase (product or services)
 - Pricing per unit of purchase
 - Freight (if applicable)
 - Extended price
 - Mileage w/rate (if applicable)

- Arrival and completion time (if applicable)
- Total Amount Due
- 2.18.2 Problems regarding billing or invoicing shall be directed to the using agency as listed on the Purchase Order.
- 2.18.3 Payment shall be made to the Contractor by Accounts Payable through the Maricopa County Vendor Express Payment Program. This is an Electronic Funds Transfer (EFT) process. After Contract Award the Contractor shall complete the Vendor Registration Form located on the County Department of Finance Vendor Registration Web Site (www.maricopa.gov/finance/vendors).
- 2.18.4 EFT payments to the routing and account numbers designated by the Contractor will include the details on the specific invoices that the payment covers. The Contractor is required to discuss remittance delivery capabilities with their designated financial institution for access to those details.

2.19 TAX:

No tax shall be levied against labor. It is the responsibility of the Contractor to determine any and all taxes and include the same in proposal price.

2.20 DELIVERY:

It shall be the Contractor's responsibility to meet the proposed delivery requirements. Maricopa County reserves the right to obtain services on the open market in the event the Contractor fails to make delivery and any price differential will be charged against the Contractor.

2.21 FUEL COST PRICE ADJUSTMENT:

- 2.21.1 This provision provides for limited increased or decreased costs of motor fuels (fuels) used to perform services under this Contract. This provision does not apply to burner fuel (i.e. propane, natural gas, fuel oil, used motor oil). It applies to motor fuel only. Fuel cost adjustments may be either positive or negative. A positive fuel cost adjustment will result in an increase in payments to Contractor while a negative fuel cost adjustment will result in a decrease in payments to Contractor.
- 2.21.2 This provision is intended to minimize risk to both parties to this Contract due to fuel cost fluctuations that may occur during the term of this Contract. This provision is not designed to estimate actual quantities of fuel used in providing services under this Contract, but to provide a reasonable basis for calculating a fuel cost adjustment based on average conditions.
- 2.21.3 Application of this provision will come into effect upon Contractor submittal of a fuel cost adjustment request. A request may be submitted only when the increased cost of fuel, established as a percentage of total contract price (base fuel cost) upon award of this Contract, exceeds ten (10%) percent of the base fuel cost. The Contractor may request a fuel surcharge no more than four (4) times annually, during the month(s) of March, June, September and December. The request must be submitted no later than the tenth (10th) of the month. Any surcharge shall be effective the first of the following month after receipt and approval. The date of County approval of a fuel cost adjustment request shall become the base date for any future Contractor adjustment requests.
- 2.21.4 Contractor shall include, as part of its price bid, the percentage of total contract price fuel represents (e.g., fuel cost equals 10% of Contractor cost) (see also, Attachment A, Vendor Information). This percentage will represent and establish the base fuel cost for this Contract. The base fuel cost shall be established as the due date for submission of proposals for this Contract. All subsequent fuel cost adjustments shall be based upon the date the County approves a Contractor's request for fuel cost adjustment (e.g. fuel cost

adjustment approved by County on January 1, 2006, January 1, 2006 becomes base date for any next Contractor request for adjustment).

- 2.21.5 Fuel Cost Application Requirement. The Contractor must provide documentation including type of motor fuel and fuel invoices with price of the fuel used in providing services under this Contract, from the month bids were due and the month of the cost adjustment request, with any fuel cost adjustment application. The fuel cost adjustment application must be completed with all applicable data, and signed by the Contractor.
- 2.21.6 The fuel surcharge shall be based on the current quarterly index of the West Coast (PADD5) Diesel (On-Highway)-All Types or Reformulated Areas Gasoline compared to the previous quarterly index period as reported on the Energy Information Administration (EIA) website: http://www.eia.doe.gov/
- 2.21.7 The computation of the fuel surcharge amount shall be determined as follows:
 - 2.21.7.1 The fuel cost component from Attachment A (Vendor Information) of the Contract with Maricopa County, multiplied by the percent of change indicated by the EIA report from the previous index period.
 - 2.21.7.2 Upon agreement by the County to the surcharge, the County shall issue written approval of the change <u>prior</u> to any adjusted invoicing submitted for payment.
 - 2.21.7.3 The surcharge shall be added as a separate line item to the invoice.

2.22 STRATEGIC ALLIANCE for VOLUME EXPENDITURES (\$AVE):

The County is a member of the \$AVE cooperative purchasing group. \$AVE includes the State of Arizona, many Phoenix metropolitan area municipalities, and many K-12 unified school districts. Under the \$AVE Cooperative Purchasing Agreement, and with the concurrence of the successful Respondent under this solicitation, a member of \$AVE may access a contract resulting from a solicitation issued by the County. If you **do not** want to grant such access to a member of \$AVE, **please state so** in your proposal. In the absence of a statement to the contrary, the County will assume that you do wish to grant access to any contract that may result from this Request for Proposal.

2.23 INTERGOVERNMENTAL COOPERATIVE PURCHASING AGREEMENTS (ICPA's)

County currently holds ICPA's with numerous governmental entities throughout the State of Arizona. These agreements allow those entities, with the approval of the Contractor, to purchase their requirements under the terms and conditions of the County Contract. Please indicate on Attachment A, your acceptance or rejection regarding such participation of other governmental entities. Your response will not be considered as an evaluation factor in awarding a contract.

3.0 CONTRACTUAL TERMS & CONDITIONS:

3.1 CONTRACT TERM:

This Invitation for Bid is for awarding a firm, fixed price purchasing contract to cover a Three (3) year term.

3.2 OPTION TO RENEW:

The County may, at their option and with the approval of the Contractor, renew the term of this Contract up to a maximum of <u>Three</u> (3) additional years, (or at the County's sole discretion, extend the contract on a month to month basis for a maximum of six (6) months after expiration). The Contractor shall be notified in writing by the Office of Procurement Services of the County's

intention to renew the contract term at least thirty (30) calendar days prior to the expiration of the original contract term.

3.3 PRICE ADJUSTMENTS:

Any requests for reasonable price adjustments must be submitted sixty (60) days prior to the Contract expiration date. Requests for adjustment in cost of labor and/or materials must be supported by appropriate documentation. If County agrees to the adjusted price terms, County shall issue written approval of the change. The reasonableness of the request will be determined by comparing the request with the (Consumer Price Index) or by performing a market survey.

3.4 INDEMNIFICATION:

- 3.4.1 To the fullest extent permitted by law, Contractor shall defend, indemnify, and hold harmless County, its agents, representatives, officers, directors, officials, and employees from and against all claims, damages, losses and expenses, including, but not limited to, attorney fees, court costs, expert witness fees, and the cost of appellate proceedings, relating to, arising out of, or alleged to have resulted from the negligent acts, errors, omissions, mistakes or malfeasance relating to the performance of this Contract. Contractor's duty to defend, indemnify and hold harmless County, its agents, representatives, officers, directors, officials, and employees shall arise in connection with any claim, damage, loss or expense that is caused by any negligent acts, errors, omissions or mistakes in the performance of this Contract by the Contractor, as well as any person or entity for whose acts, errors, omissions, mistakes or malfeasance Contractor may be legally liable.
- 3.4.2 The amount and type of insurance coverage requirements set forth herein will in no way be construed as limiting the scope of the indemnity in this paragraph.
- 3.4.3 The scope of this indemnification does not extend to the sole negligence of County.

3.5 INSURANCE:

- 3.5.1 Contractor, at Contractor's own expense, shall purchase and maintain the herein stipulated minimum insurance from a company or companies duly licensed by the State of Arizona and possessing a current A.M. Best, Inc. rating of B++. In lieu of State of Arizona licensing, the stipulated insurance may be purchased from a company or companies, which are authorized to do business in the State of Arizona, provided that said insurance companies meet the approval of County. The form of any insurance policies and forms must be acceptable to County.
- 3.5.2 All insurance required herein shall be maintained in full force and effect until all work or service required to be performed under the terms of the Contract is satisfactorily completed and formally accepted. Failure to do so may, at the sole discretion of County, constitute a material breach of this Contract.
- 3.5.3 Contractor's insurance shall be primary insurance as respects County, and any insurance or self-insurance maintained by County shall not contribute to it.
- 3.5.4 Any failure to comply with the claim reporting provisions of the insurance policies or any breach of an insurance policy warranty shall not affect the County's right to coverage afforded under the insurance policies.
- 3.5.5 The insurance policies may provide coverage that contains deductibles or self-insured retentions. Such deductible and/or self-insured retentions shall not be applicable with respect to the coverage provided to County under such policies. Contractor shall be solely responsible for the deductible and/or self-insured retention and County, at its option, may require Contractor to secure payment of such deductibles or self-insured retentions by a surety bond or an irrevocable and unconditional letter of credit.

3.5.6 County reserves the right to request and to receive, within 10 working days, certified copies of any or all of the herein required insurance certificates. County shall not be obligated to review policies and/or endorsements or to advise Contractor of any deficiencies in such policies and endorsements, and such receipt shall not relieve Contractor from, or be deemed a waiver of County's right to insist on strict fulfillment of Contractor's obligations under this Contract.

3.5.7 Commercial General Liability:

Commercial General Liability insurance and, if necessary, Commercial Umbrella insurance with a limit of not less than \$2,000,000 for each occurrence, \$2,000,000 Products/Completed Operations Aggregate, and \$4,000,000 General Aggregate Limit. The policy shall include coverage for bodily injury, broad form property damage, personal injury, products and completed operations and blanket contractual coverage, and shall not contain any provision which would serve to limit third party action over claims. There shall be no endorsement or modification of the CGL limiting the scope of coverage for liability arising from explosion, collapse, or underground property damage.

3.5.8 **Automobile Liability:**

Commercial/Business Automobile Liability insurance and, if necessary, Commercial Umbrella insurance with a combined single limit for bodily injury and property damage of not less than \$2,000,000 each occurrence with respect to any of the Contractor's owned, hired, and non-owned vehicles assigned to or used in performance of the Contractor's work or services under this Contract.

3.5.9 Workers' Compensation:

- 3.5.9.1 Workers' Compensation insurance to cover obligations imposed by federal and state statutes having jurisdiction of Contractor's employees engaged in the performance of the work or services under this Contract; and Employer's Liability insurance of not less than \$1,000,000 for each accident, \$1,000,000 disease for each employee, and \$1,000,000 disease policy limit.
- 3.5.9.2 Contractor waives all rights against County and its agents, officers, directors and employees for recovery of damages to the extent these damages are covered by the Workers' Compensation and Employer's Liability or commercial umbrella liability insurance obtained by Contractor pursuant to this Contract.

3.5.10 Certificates of Insurance.

- 3.5.10.1 Prior to commencing work or services under this Contract, Contractor shall furnish the County with valid and complete certificates of insurance, or formal endorsements as required by the Contract in the form provided by the County, issued by Contractor's insurer(s), as evidence that policies providing the required coverage, conditions and limits required by this Contract are in full force and effect. Such certificates shall identify this contract number and title.
- 3.5.10.2 Prior to commencing work or services under this Contract, Contractor shall have insurance in effect as required by the Contract in the form provided by the County, issued by Contractor's insurer(s), as evidence that policies providing the required coverage, conditions and limits required by this Contract are in full force and effect. Such certificates shall be made available to the County upon ten (10) business days. BY SIGNING THE AGREEMENT PAGE THE CONTRACTOR AGREES

TO THIS REQUIREMENT AND FAILURE TO MEET THIS REQUIREMENT WILL RESULT IN CANCELLATION OF CONTRACT.

- 3.5.10.2.1 In the event any insurance policy (ies) required by this contract is (are) written on a "claims made" basis, coverage shall extend for two years past completion and acceptance of Contractor's work or services and as evidenced by annual Certificates of Insurance.
- 3.5.10.2.2 If a policy does expire during the life of the Contract, a renewal certificate must be sent to County fifteen (15) days prior to the expiration date.

3.5.11 Cancellation and Expiration Notice.

Insurance required herein shall not be permitted to expire, be canceled, or materially changed without thirty (30) days prior written notice to the County.

3.6 PROCUREMENT CARD ORDERING CAPABILITY:

County may determine to use a procurement card that may be used from time-to-time, to place and make payment for orders under this Contract. Contractors without this capability may be considered non-responsive and not eligible for award consideration.

3.7 INTERNET ORDERING CAPABILITY:

It is the intent of County to use the Internet to communicate and to place orders under this Contract. Contractors without this capability may be considered non-responsive and not eligible for award consideration.

3.8 ORDERING AUTHORITY.

- 3.8.1 Respondents should understand that any request for purchase of materials or services shall be accompanied by a valid purchase order, issued by Office of Procurement Services, or by a Certified Agency Procurement Aid (CAPA).
- 3.8.2 Maricopa County departments, cities, other counties, schools and special districts, universities, nonprofit educational and public health institutions may also purchase from under this Contract at their discretion and/or other state and local agencies (Customers) may procure the products under this Contract by the issuance of a purchase order to the Respondent. Purchase orders must cite the Contract number.
- 3.8.3 Contract award is in accordance with the Maricopa County Procurement Code. All requirements for the competitive award of this Contract have been met. A purchase order for the products is the only document necessary for Customers to purchase and for the Respondent to proceed with delivery of materials available under this Contract.
- 3.8.4 Any attempt to represent any product not specifically awarded under this Contract is a violation of the Contract. Any such action is subject to the legal and contractual remedies available to the County, inclusive of, but not limited to, Contract cancellation, suspension and/or debarment of the Respondent.

3.9 REQUIREMENTS CONTRACT:

3.9.1 Contractors signify their understanding and agreement by signing a bid submittal, that the Contract resulting from the bid will be a requirements contract. However, the Contract does not guarantee any minimum or maximum number of purchases will be made. It only indicates that if purchases are made for the materials contained in the Contract, they will be purchased from the Contractor awarded that item. Orders will only be placed

when the County identifies a need and proper authorization and documentation have been approved.

- 3.9.2 County reserves the right to cancel Purchase Orders within a reasonable period of time after issuance. Should a Purchase Order be canceled, the County agrees to reimburse the Contractor but only for actual and documentable costs incurred by the Contractor due to and after issuance of the Purchase Order. The County will not reimburse the Contractor for any costs incurred after receipt of County notice of cancellation, or for lost profits, shipment of product prior to issuance of Purchase Order, etc.
- 3.9.3 Contractors agree to accept verbal notification of cancellation from the Office of Procurement Services Procurement Officer with written notification to follow. By submitting a bid in response to this Invitation for Bids, the Contractor specifically acknowledges to be bound by this cancellation policy.

3.10 UNCONDITIONAL TERMINATION FOR CONVENIENCE:

Maricopa County may terminate the resultant Contract for convenience by providing sixty (60) calendar days advance notice to the Contractor.

3.11 TERMINATION FOR DEFAULT:

If the Contractor fails to meet deadlines, or fails to provide the agreed upon service/material altogether, a termination for default will be issued. The termination for default will be issued only after the County deems that the Contractor has failed to remedy the problem after being forewarned.

3.12 TERMINATION BY THE COUNTY:

If the Contractor should be adjudged bankrupt or should make a general assignment for the benefit of its creditors, or if a receiver should be appointed on account of its insolvency, the County may terminate the Contract. If the Contractor should persistently or repeatedly refuse or should fail, except in cases for which extension of time is provided, to provide enough properly skilled workers or proper materials, or persistently disregard laws and ordinances, or not proceed with work or otherwise be guilty of a substantial violation of any provision of this Contract, then the County may terminate the Contract. Prior to termination of the Contract, the County shall give the Contractor fifteen- (15) calendar day's written notice. Upon receipt of such termination notice, the Contractor shall be allowed fifteen (15) calendar days to cure such deficiencies.

3.13 STATUTORY RIGHT OF CANCELLATION FOR CONFLICT OF INTEREST:

Notice is given that pursuant to A.R.S. § 38-511 the County may cancel any Contract without penalty or further obligation within three years after execution of the contract, if any person significantly involved in initiating, negotiating, securing, drafting or creating the contract on behalf of the County is at any time while the Contract or any extension of the Contract is in effect, an employee or agent of any other party to the Contract in any capacity or consultant to any other party of the Contract with respect to the subject matter of the Contract. Additionally, pursuant to A.R.S § 38-511 the County may recoup any fee or commission paid or due to any person significantly involved in initiating, negotiating, securing, drafting or creating the contract on behalf of the County from any other party to the contract arising as the result of the Contract.

3.14 OFFSET FOR DAMAGES;

In addition to all other remedies at Law or Equity, the County may offset from any money due to the Contractor any amounts Contractor owes to the County for damages resulting from breach or deficiencies in performance of the contract.

3.15 ADDITIONS/DELETIONS OF SERVICE:

- 3.15.1 The County reserves the right to add and/or delete materials to a Contract. If a service requirement is deleted, payment to the Contractor will be reduced proportionately, to the amount of service reduced in accordance with the bid price. If additional materials are required from a Contract, prices for such additions will be negotiated between the Contractor and the County.
- 3.15.2 The County reserves the right of final approval on proposed staff for all Task Orders. Also, upon request by the County, the Contractor will be required to remove any employees working on County projects and substitute personnel based on the discretion of the County within two business days, unless previously approved by the County.

3.16 SUBCONTRACTING:

- 3.16.1 The Contractor may not assign a Contract or Subcontract to another party for performance of the terms and conditions hereof without the written consent of the County. All correspondence authorizing subcontracting must reference the Bid Serial Number and identify the job project.
- 3.16.2 The Subcontractor's rate for the job shall not exceed that of the Prime Contractor's rate, as bid in the pricing section, unless the Prime Contractor is willing to absorb any higher rates. The Subcontractor's invoice shall be invoiced directly to the Prime Contractor, who in turn shall pass-through the costs to the County, without mark-up **not to exceed that of the Prime Contractor rate**. A copy of the Subcontractor's invoice must accompany the Prime Contractor's invoice.

3.17 AMENDMENTS:

All amendments to this Contract shall be in writing and approved/signed by both parties. Maricopa County Office of Procurement Services shall be responsible for approving all amendments for Maricopa County.

3.18 ACCESS TO AND RETENTION OF RECORDS FOR THE PURPOSE OF AUDIT AND/OR OTHER REVIEW:

- 3.18.1 In accordance with section MCI 367 of the Maricopa County Procurement Code the Contractor agrees to retain all books, records, accounts, statements, reports, files, and other records and back-up documentation relevant to this Contract for six (6) years after final payment or until after the resolution of any audit questions which could be more than six (6) years, whichever is latest. The County, Federal or State auditors and any other persons duly authorized by the Department shall have full access to, and the right to examine, copy and make use of, any and all said materials.
- 3.18.2 If the Contractor's books, records, accounts, statements, reports, files, and other records and back-up documentation relevant to this Contract are not sufficient to support and document that requested services were provided, the Contractor shall reimburse Maricopa County for the services not so adequately supported and documented.
- 3.18.3 If at any time it is determined by the County that a cost for which payment has been made is a disallowed cost, the County shall notify the Contractor in writing of the disallowance. The course of action to address the disallowance shall be at sole discretion of the County, and may include either an adjustment to future claim submitted by the Contractor by the amount of the disallowance, or to require reimbursement forthwith of the disallowed amount by the Contractor by issuing a check payable to Maricopa County.

3.19 AUDIT DISALLOWANCES:

If at any time it is determined by the County that a cost for which payment has been made is a disallowed cost, the County shall notify the Contractor in writing of the disallowance and the required course of action, which shall be at the option of the County either to adjust any future claim submitted by the Contractor by the amount of the disallowance or to require repayment of the disallowed amount by the Contractor forthwith issuing a check payable to Maricopa County.

3.20 VALIDITY:

The invalidity, in whole or in part, of any provision of the Contract shall not void or affect the validity of any other provision of the Contract.

3.21 RIGHTS IN DATA:

The County shall have the use of data and reports resulting from a Contract without additional cost or other restriction except as may be established by law or applicable regulation. Each party shall supply to the other party, upon request, any available information that is relevant to a Contract and to the performance thereunder.

3.22 RELATIONSHIPS:

In the performance of the services described herein, the Contractor shall act solely as an independent contractor, and nothing herein or implied herein shall at any time be construed as to create the relationship of employer and employee, partnership, principal and agent, or joint venture between the County and the Contractor.

3.23 CERTIFICATION REGARDING DEBARMENT AND SUSPENSION

- 3.23.1 The undersigned (authorized official signing for the Contractor) certifies to the best of his or her knowledge and belief, that the Contractor, defined as the primary participant in accordance with 45 CFR Part 76, and its principals:
 - 3.23.1.1 are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from covered transactions by any Federal Department or agency;
 - 3.23.1.2 have not within 3-year period preceding this Contract been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statues or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
 - 3.23.1.3 are not presently indicted or otherwise criminally or civilly charged by a government entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (2) of this certification; and
 - 3.23.1.4 have not within a 3-year period preceding this Contract had one or more public transaction (Federal, State or local) terminated for cause of default.
- 3.23.2 Should the Contractor not be able to provide this certification, an explanation as to why should be attached to the Contact.
- 3.23.3 The Contractor agrees to include, without modification, this clause in all lower tier covered transactions (i.e. transactions with subcontractors) and in all solicitations for lower tier covered transactions related to this Contract.

3.24 ALTERNATIVE DISPUTE RESOLUTION:

- 3.24.1 After the exhaustion of the administrative remedies provided in the Maricopa County Procurement Code, any contract dispute in this matter is subject to compulsory arbitration. Provided the parties participate in the arbitration in good faith, such arbitration is not binding and the parties are entitled to pursue the matter in state or federal court sitting in Maricopa County for a de novo determination on the law and facts. If the parties cannot agree on an arbitrator, each party will designate an arbitrator and those two arbitrators will agree on a third arbitrator. The three arbitrators will then serve as a panel to consider the arbitration. The parties will be equally responsible for the compensation for the arbitrator(s). The hearing, evidence, and procedure will be in accordance with Rule 74 of the Arizona Rules of Civil Procedure. Within ten (10) days of the completion of the hearing the arbitrator(s) shall:
 - 3.24.1.1 Render a decision;
 - 3.24.1.2 Notify the parties that the exhibits are available for retrieval; and
 - 3.24.1.3 Notify the parties of the decision in writing (a letter to the parties or their counsel shall suffice).
- 3.24.2 Within ten (10) days of the notice of decision, either party may submit to the arbitrator(s) a proposed form of award or other final disposition, including any form of award for attorneys' fees and costs. Within five (5) days of receipt of the foregoing, the opposing party may file objections. Within ten (10) days of receipt of any objections, the arbitrator(s) shall pass upon the objections and prepare a signed award or other final disposition and mail copies to all parties or their counsel.
- 3.24.3 Any party which has appeared and participated in good faith in the arbitration proceedings may appeal from the award or other final disposition by filing an action in the state or federal court sitting in Maricopa County within twenty (20) days after date of the award or other final disposition. Unless such action is dismissed for failure to prosecute, such action will make the award or other final disposition of the arbitrator(s) a nullity.
- 3.25 VERIFICATION REGARDING COMPLIANCE WITH ARIZONA REVISED STATUTES §41-4401 AND FEDERAL IMMIGRATION LAWS AND REGULATIONS:
 - 3.25.1 By entering into the Contract, the Contractor warrants compliance with the Immigration and Nationality Act (INA using e-verify) and all other federal immigration laws and regulations related to the immigration status of its employees and A.R.S. §23-214(A). The contractor shall obtain statements from its subcontractors certifying compliance and shall furnish the statements to the Procurement Officer upon request. These warranties shall remain in effect through the term of the Contract. The Contractor and its subcontractors shall also maintain Employment Eligibility Verification forms (I-9) as required by the Immigration Reform and Control Act of 1986, as amended from time to time, for all employees performing work under the Contract and verify employee compliance using the E-verify system and shall keep a record of the verification for the duration of the employee's employment or at least three years, whichever is longer. I-9 forms are available for download at USCIS.GOV.
 - 3.25.2 The County retains the legal right to inspect contractor and subcontractor employee documents performing work under this Contract to verify compliance with paragraph 3.25.1 of this Section. Contractor and subcontractor shall be given reasonable notice of the County's intent to inspect and shall make the documents available at the time and date specified. Should the County suspect or find that the Contractor or any of its subcontractors are not in compliance, the County will consider this a material breach of the contract and may pursue any and all remedies allowed by law, including, but not limited to: suspension of work, termination of the Contract for default, and suspension and/or debarment of the

Contractor. All costs necessary to verify compliance are the responsibility of the Contractor.

3.26 VERIFICATION REGARDING COMPLIANCE WITH ARIZONA REVISED STATUTES §§35-391.06 AND 35-393.06 BUSINESS RELATIONS WITH SUDAN AND IRAN:

- 3.26.1 By entering into the Contract, the Contractor certifies it does not have scrutinized business operations in Sudan or Iran. The contractor shall obtain statements from its subcontractors certifying compliance and shall furnish the statements to the Procurement Officer upon request. These warranties shall remain in effect through the term of the Contract.
- 3.26.2 The County may request verification of compliance for any contractor or subcontractor performing work under the Contract. Should the County suspect or find that the Contractor or any of its subcontractors are not in compliance, the County may pursue any and all remedies allowed by law, including, but not limited to: suspension of work, termination of the Contract for default, and suspension and/or debarment of the Contractor. All costs necessary to verify compliance are the responsibility of the Contractor.

3.27 CONTRACTOR LICENSE REQUIREMENT:

- 3.27.1 The Respondent shall procure all permits, insurance, licenses and pay the charges and fees necessary and incidental to the lawful conduct of his/her business, and as necessary complete any required certification requirements, required by any and all governmental or non-governmental entities as mandated to maintain compliance with and in good standing for all permits and/or licenses. The Respondent shall keep fully informed of existing and future trade or industry requirements, Federal, State and Local laws, ordinances, and regulations which in any manner affect the fulfillment of a Contract and shall comply with the same. Contractor shall immediately notify both Office of Procurement Services and the using agency of any and all changes concerning permits, insurance or licenses.
- 3.27.2 Respondents furnishing finished products, materials or articles of merchandise that will require installation or attachment as part of the Contract, shall possess any licenses required. A Respondent is not relieved of its obligation to posses the required licenses by subcontracting of the labor portion of the Contract. Respondents are advised to contact the Arizona Registrar of Contractors, Chief of Licensing, at (602) 542-1525 to ascertain licensing requirements for a particular contract. Respondents shall identify which license(s), if any, the Registrar of Contractors requires for performance of the Contract.

3.28 INFLUENCE

As prescribed in MC1-1202 of the Maricopa County Procurement Code, any effort to influence an employee or agent to breach the Maricopa County Ethical Code of Conduct or any ethical conduct, may be grounds for Disbarment or Suspension under MC1-902.

An attempt to influence includes, but is not limited to:

- 3.28.1 A Person offering or providing a gratuity, gift, tip, present, donation, money, entertainment or educational passes or tickets, or any type valuable contribution or subsidy,
- 3.28.2 That is offered or given with the intent to influence a decision, obtain a contract, garner favorable treatment, or gain favorable consideration of any kind.

If a Person attempts to influence any employee or agent of Maricopa County, the Chief Procurement Officer, or his designee, reserves the right to seek any remedy provided by the Maricopa County Procurement Code, any remedy in equity or in the law, or any remedy provided by this contract.

3.29 **PUBLIC RECORDS:**

All Offers submitted and opened are public records and must be retained by the Records Manager at the Office of Procurement Services. Offers shall be open to public inspection after Contract award and execution, except for such Offers deemed to be confidential by the Office of Procurement Services. If an Offeror believes that information in its Offer should remain confidential, it shall indicate as confidential, the specific information and submit a statement with its offer detailing the reasons that the information should not be disclosed. Such reasons shall include the specific harm or prejudice which may arise. The Records Manager of the Office of Procurement Services shall determine whether the identified information is confidential pursuant to the Maricopa County Procurement Code.

3.30 POST AWARD MEETING:

The Contractor may be required to attend a post-award meeting with the Using Agency to discuss the terms and conditions of this Contract. This meeting will be coordinated by the Procurement Officer of the Contract.

AMENDMENT No. 1

To

SERIAL 12075-S CARD ACCESS SYSTEM DEVICES; MAINTENANCE AND INSTALLATION

Between

Benson Systems & Maricopa County, Arizona

WHEREAS, Maricopa County, Arizona ("County") and Bensons Systems ("Contractor") have entered into a Contract for the purchase of Card System Devices; Maintenance and Installation Services dated August 22, 2012 ("Agreement") and effective September 1, 2012 County Contract No: 12075-S.

WHEREAS, County and Contractor have agreed to further modify the Agreement by changing certain terms and conditions;

NOW, THEREFORE, in consideration of the foregoing, and for other good and valuable consideration, receipt of which is hereby acknowledged, the parties hereto agree as follows.

Add the following language (bold) which precedes strikethrough to the contract terms:

1.0 Other County departments may use this contract. The Facilities Management Department/ Protective Services Department is not responsible for contract administration for services requested by other County agencies.

2.7.1Project Work:

- (A) Project work shall mean work performed as system upgrades or new installs to facilities that exceed an estimated cost of \$5,000.00. The Contractor assigned to this contract shall meet with the County department and discuss work requirements. The Contractor shall then develop a detailed written scope of work as a project and present such to the requesting department and the OET PS security system administrator. All FMD managed projects must be approved by FMD project manager.
- (B) The submitted project quote to be all-inclusive. One price to perform the entire project. That is, any cost overruns to be absorbed by the Contractor, or cost savings to be additional profit. Exceptions to this are changes requested by the County that incur a higher project cost and longer delays. All change orders to a project must be in writing, referencing the contract serial number, and approved by the Protective Service (PS) Office of Enterprise Technology (OET)-security system administrator. FMD driven projects must be approved by the FMD project manager prior to any authorization to proceed.
- 2.11 The PS OET-security system administrator or his authorized representative shall decide all questions, which may arise as to the quality and acceptability of any work, performed under this contract. Contractual issues will be addressed to the PS OET Security System Administrator, in writing. All correspondence must reference the contract serial number and name.

2.13.3 Service Fleet:

The Contractor's service truck fleet shall carry sufficient supply of repair parts and equipment to perform routine security system service and repairs. The Contractor shall have a local shop and/or warehouse that stock parts the requirements stated herein. These requirements shall be verified by Maricopa County OET via an informal inspection after bid submittals and prior to award.

IN WITNESS WHEREOF, this Contract Amendment is executed on the date set forth below when approved by Maricopa County Office of Procurement Services,

BENSON SYSTEMS	
Authorized Signature	
Eric Benson Treasurer Printed Name and Title	
2069 W. Obrseo de 101 Gilbert, AZ 85233	
9/17/15 Date	
MARICOPA COUNTY:	
Chief Procurement Officer Oate	_

AMENDMENT No. 1

To

SERIAL 12075-S CARD ACCESS SYSTEM DEVICES; MAINTENANCE AND INSTALLATION

Between

DH Pace Co. & Maricopa County, Arizona

WHEREAS, Maricopa County, Arizona ("County") and DH Pace Co. ("Contractor") have entered into a Contract for the purchase of Card System Devices; Maintenance and Installation Services dated August 22, 2012 ("Agreement") and effective September 1, 2012 County Contract No: 12075-S.

WHEREAS, County and Contractor have agreed to further modify the Agreement by changing certain terms and conditions;

NOW, THEREFORE, in consideration of the foregoing, and for other good and valuable consideration, receipt of which is hereby acknowledged, the parties hereto agree as follows.

Add the following language (bold) which precedes strikethrough to the contract terms:

1.0 Other County departments may use this contract. The Facilities Management Department/ Protective Services Department is not responsible for contract administration for services requested by other County agencies.

2.7.1Project Work:

- (A) Project work shall mean work performed as system upgrades or new installs to facilities that exceed an estimated cost of \$5,000.00. The Contractor assigned to this contract shall meet with the County department and discuss work requirements. The Contractor shall then develop a detailed written scope of work as a project and present such to the requesting department and the OET PS security system administrator. All FMD managed projects must be approved by FMD project manager.
- (B) The submitted project quote to be all-inclusive. One price to perform the entire project. That is, any cost overruns to be absorbed by the Contractor, or cost savings to be additional profit. Exceptions to this are changes requested by the County that incur a higher project cost and longer delays. All change orders to a project must be in writing, referencing the contract serial number, and approved by the Protective Service (PS) Office of Enterprise Technology (OET) security system administrator. FMD driven projects must be approved by the FMD project manager prior to any authorization to proceed.
- 2.11 The PS OET-security system administrator or his authorized representative shall decide all questions, which may arise as to the quality and acceptability of any work, performed under this contract. Contractual issues will be addressed to the PS OET Security System Administrator, in writing. All correspondence must reference the contract serial number and name.

2.13.3 Service Fleet:

The Contractor's service truck fleet shall carry sufficient supply of repair parts and equipment to perform routine security system service and repairs. The Contractor shall have a local shop and/or warehouse that stock parts the requirements stated herein. These requirements shall be verified by Maricopa County OET via an informal inspection after bid submittals and prior to award.

IN WITNESS WHEREOF, this Contract Amendment is executed on the date set forth below when approved by Maricopa County Office of Procurement Services.

DH Pace Co

Authorized Signature

Michael Waldron, Sr. Vice President

Printed Name and Title DH Pace Company, Inc 616 W 24th Street Tempe, AZ 85282

Address

Date

MARICOPA COUNTY:

Chief Procurement Officer

0

Date

AMENDMENT No. 1

To

SERIAL 12075-S CARD ACCESS SYSTEM DEVICES; MAINTENANCE AND INSTALLATION

Between

Enterprise Security, Inc. &
Maricopa County, Arizona

WHEREAS, Maricopa County, Arizona ("County") and Enterprise Security, Inc. ("Contractor") have entered into a Contract for the purchase of Card System Devices; Maintenance and Installation Services dated August 22, 2012 ("Agreement") and effective September 1, 2012 County Contract No. 12075-S.

WHEREAS, County and Contractor have agreed to further modify the Agreement by changing certain terms and conditions:

NOW, THEREFORE, in consideration of the foregoing, and for other good and valuable consideration, receipt of which is hereby acknowledged, the parties hereto agree as follows.

Add the following language (bold) which precedes strikethrough to the contract terms:

1.0 Other County departments may use this contract. The Facilities Management Department/ Protective Services Department is not responsible for contract administration for services requested by other County agencies.

2.7.1Project Work:

- (A) Project work shall mean work performed as system upgrades or new installs to facilities that exceed an estimated cost of \$5,000.00. The Contractor assigned to this contract shall meet with the County department and discuss work requirements. The Contractor shall then develop a detailed written scope of work as a project and present such to the requesting department and the OET PS security system administrator. All FMD managed projects must be approved by FMD project manager.
- (B) The submitted project quote to be all-inclusive. One price to perform the entire project. That is, any cost overruns to be absorbed by the Contractor, or cost savings to be additional profit. Exceptions to this are changes requested by the County that incur a higher project cost and longer delays. All change orders to a project rouse be in writing, referencing the contract serial number, and approved by the Protective Service (PS) Office of Enterprise Technology (OET) security system administrator. FMD driven projects must be approved by the FMD project manager prior to any authorization to proceed.
- 2.11 The PS OET security system administrator or his authorized representative shall decide all questions, which may arise as to the quality and acceptability of any work, performed under this contract. Contractual issues will be addressed to the PS OET Security System Administrator, in writing. All correspondence must reference the contract serial number and name.

2.13.3 Service Fleet:

The Contractor's service truck fleet shall carry sufficient supply of repair parts and equipment to perform routine security system service and repairs. The Contractor shall have a local shop and/or warehouse that stock parts the requirements stated herein. These requirements shall be verified by Maricopa County OET via an informal inspection after bid submittals and prior to award.

IN WITNESS WHEREOF, this Contract Amendment is executed on the date set forth below when approved by Maricopa County Office of Procurement Services. Enterprise Security, Inc.

Authorized Signature

S. Troy Laughlin. CEO/)Pres Printed Name and Title

1060 N Tustin Ave, Anaheim CA 92807

MARICOPA COUNTY:

Chief Procurement Officer

AMENDMENT No. 1

To

SERIAL 12075-S CARD ACCESS SYSTEM DEVICES; MAINTENANCE AND INSTALLATION

Between

Tel Tech Networks, Inc. &
Maricopa County, Arizona

WHEREAS, Maricopa County, Arizona ("County") and Tel Tech Networks, Inc. ("Contractor") have entered into a Contract for the purchase of Card System Devices; Maintenance and Installation Services dated August 22, 2012 ("Agreement") and effective September 1, 2012 County Contract No: 12075-S.

. WHEREAS, County and Contractor have agreed to further modify the Agreement by changing certain terms and conditions;

NOW, THEREFORE, in consideration of the foregoing, and for other good and valuable consideration, receipt of which is hereby acknowledged, the parties hereto agree as follows.

Add the following language (bold) which precedes strikethrough to the contract terms:

1.0 Other County departments may use this contract. The Facilities Management Department/ Protective Services Department is not responsible for contract administration for services requested by other County agencies.

2.7.1Project Work:

- (A) Project work shall mean work performed as system upgrades or new installs to facilities that exceed an estimated cost of \$5,000.00. The Contractor assigned to this contract shall meet with the County department and discuss work requirements. The Contractor shall then develop a detailed written scope of work as a project and present such to the requesting department and the OET PS security system administrator. All FMD managed projects must be approved by FMD project manager.
- (B) The submitted project quote to be all-inclusive. One price to perform the entire project. That is, any cost overruns to be absorbed by the Contractor, or cost savings to be additional profit. Exceptions to this are changes requested by the County that incur a higher project cost and longer delays. All change orders to a project must be in writing, referencing the contract serial number, and approved by the Protective Service (PS) Office of Enterprise Technology (OET) security system administrator. FMD driven projects must be approved by the FMD project manager prior to any authorization to proceed.
- 2.11 The PS OET-security system administrator or his authorized representative shall decide all questions, which may arise as to the quality and acceptability of any work, performed under this contract. Contractual issues will be addressed to the PS OET Security System Administrator, in writing. All correspondence must reference the contract serial number and name.

2.13.3 Service Fleet:

The Contractor's service truck fleet shall carry sufficient supply of repair parts and equipment to perform routine security system service and repairs. The Contractor shall have a local shop and/or warehouse that stock parts the requirements stated herein. These requirements shall be verified by Maricopa County OET via an informal inspection after bid submittals and prior to award.

IN WITNESS WHEREOF, this Contract Amendment is executed on the date set forth below when approved by Maricopa County Office of Procurement Services.

Tel Tech Networks, Inc. Mile Bosey Project Mar.
Printed Name and Title

810 E. Hammood LW Phy. Az 85084

Address

MARICOPA COUNTY:

Chief Procurement Officer

BENSON SECURITY SYSTEMS, INC, 2065 W. OBISPO AVE SUITE 101, GILBERT, AZ 85233

COMPANY NAME:	Benson Security Systems	, Inc		
DOING BUSINESS AS (DBA) NAME:	Benson Systems			
MAILING ADDRESS:	2065 W. Obispo Ave Suit	e 101, Gilb	ert, AZ 8	5233
REMIT TO ADDRESS:				
TELEPHONE NUMBER:	(480)892-8688			
FACSIMILE NUMBER:	(480)892-8689			
WEB SITE:	www.bensonsys.com			
REPRESENTATIVE NAME:	Nick Micatrotto			
REPRESENTATIVE TELEPHONE NUMBER:	(480)892-8688			
REPRESENTATIVE E-MAIL:	nick.m@bensonsys.com			
		YES	NO	REBATE
WILL ALLOW OTHER GOVERNMENTAL ENTITIES T THIS CONTRACT:	O PURCHASE FROM	V		
WILL ACCEPT PROCUREMENT CARD FOR PAYMEN	Γ:	•		
FUEL COMPRISES (if section for fuel price adjustment is located in the solicitation document)	0 % OF TOTAL BID AMO	DUNT		
NET 30 DAYS				

SECOND CALL

Title Labor, business	Unit Price \$55.00	UofM hour	Description Labor, business hours (See	Bidder Notes
Labor, after hours	\$69.50	hour	Section 2.1) Labor, after hours (see Section 2.1)	
Labor, weekends and holidays	\$69.50	hour	Labor, weekends and holidays (See Section 2.1)	
Services outside the scope of this contract:	\$55.00	hour	Services outside the scope of this contract:	If additonal sales literature and brochure are needed when doing proposals we can provide this along with future bids. I have included a full brochure of the Hirsch catalog which is the majority of the parts being serviced or installed.

BENSON SECURITY SYSTEMS, INC, 2065 W. OBISPO AVE SUITE 101, GILBERT, AZ 85233

Title	Unit Price	UofM	Description	Bidder Notes
Materials, parts, components, etc., list minus percentage:	25.00%	each	Materials, parts, components, etc., list minus percentage. **The percentage offered will a discount from the ¿list¿ price. In the comments, provide information for catalog(s) offered.**	We will also give 25% on all other parts besides Hirsch, example for intercom, security and CCTV systems.
Alarm monitoring fee per account	\$18.00	month	Alarm monitoring fee per account	There is no additional charge for reprogramming from Benson Systems.

PRICING SHEET: NIGP CODE 99022

Vendor Number: 2011002252 0

Certificates of Insurance Required

Contract Period: To cover the period ending **August 31**, 2015 2018.

DH PACE COMPANY, INC, 616 W. 24TH ST, TEMPE, AZ 85282

COMPANY NAME:	DH Pace Company, INC				
DOING BUSINESS AS (DBA) NAME:	DH Pace Systems Integra	tion			
MAILING ADDRESS:	616 W. 24th St, Tempe, A	Z 85282			
REMIT TO ADDRESS:	616 W. 24th St, Tempe, A	616 W. 24th St, Tempe, AZ 85282			
TELEPHONE NUMBER:	480-557-7223				
FACSIMILE NUMBER:	480-557-7228				
WEB SITE:	www.dhpace.com				
REPRESENTATIVE NAME:	Joe Mumper				
REPRESENTATIVE TELEPHONE NUMBER:	480-638-3633				
REPRESENTATIVE E-MAIL:	joe.mumper@dhpace.cor	<u>n</u>			
		YES	NO	REBATE	
WILL ALLOW OTHER GOVERNMENTAL ENTITIES TO THIS CONTRACT:	O PURCHASE FROM	V			
WILL ACCEPT PROCUREMENT CARD FOR PAYMENT	Γ:	~			
FUEL COMPRISES (if section for fuel price adjustment is located in the solicitation document)	6.5% OF TOTAL BID AM	IOUNT			
NET 30 DAYS					

PROJECT WORK

	Unit			
Title	Price	UofM	Description	Bidder Notes
Labor, business	\$47.50	hour	Labor, business hours (See Section	
hours			2.1)	
Labor, after hours	\$69.00	hour	Labor, after hours (see Section 2.1)	
Labor, weekends	\$84.00	hour	Labor, weekends and holidays (See	
and holidays			Section 2.1)	
Services outside	\$75.00	hour	Services outside the scope of this	
the scope of this			contract:	
contract:				
Materials, parts,	-20.00%	each	Materials, parts, components, etc., list	This is a list price - 20%
components, etc.,			minus percentage.	
list minus			**The percentage offered will a	
percentage:			discount from the ¿list¿ price. In the	
			comments, provide information for	
			catalog(s) offered.**	
Alarm monitoring	\$22.50	month	Alarm monitoring fee per account	
fee per account				

PRICING SHEET: NIGP CODE 99022

Vendor Number: 2011002305 0

Certificates of Insurance Required

Contract Period: To cover the period ending **August 31**, 2015 2018.

ENTERPRISE SECURITY, INC. 505 SOUTH 48TH STREET #103, TEMPE, AZ 85281

COMPANY NAME:	Enterprise Security, Inc			
DOING BUSINESS AS (DBA) NAME:	Enterprise Security, Inc			
MAILING ADDRESS:	505 South 48th Street #103, Tempe, AZ 85281			
REMIT TO ADDRESS:	1060 North Tustin Avenu	e, Anahein	ı, CA 928	07
TELEPHONE NUMBER:	(480)223-8098			
FACSIMILE NUMBER:	(480)557-9112			
WEB SITE:	www.entersecurity.com			
REPRESENTATIVE NAME:	Dave Toon			
REPRESENTATIVE TELEPHONE NUMBER:	(480)223-8098			
REPRESENTATIVE E-MAIL:	dave.toon@entersecurity.	<u>com</u>		
		YES	NO	REBATE
WILL ALLOW OTHER GOVERNMENTAL ENTITIES TO THIS CONTRACT:	O PURCHASE FROM	~		
WILL ACCEPT PROCUREMENT CARD FOR PAYMEN	Γ:	~		
FUEL COMPRISES (if section for fuel price adjustment is located in the solicitation document)	1.06% OF TOTAL BID A	MOUNT		
NET 30 DAYS				

FIRST CALL

TITLE	UNIT PRICE	UOFM	DESCRIPTION
Labor, business hours	\$53.00	hour	Labor, business hours (See Section 2.1)
Labor, after hours	\$68.00	hour	Labor, after hours (see Section 2.1)
Labor, weekends and holidays	\$68.00	hour	Labor, weekends and holidays (See Section 2.1)
Services outside the scope of this contract:	\$75.00	hour	Services outside the scope of this contract:
Materials, parts, components, etc., list minus percentage:	35.00%	Materials, parts, components, etc., list minus percentage. **The percentage offered will be a discount list price. In the comments, provide informat catalog(s) offered.**	
Alarm monitoring fee per account	\$22.50	month	Alarm monitoring fee per account
PROFESSIONAL SERVICES	\$175.00	HOUR	EFFECTIVE 07/06/2017

$\underline{\textbf{ENTERPRISE SECURITY, INC. 505 SOUTH 48^{TH} STREET \#103, TEMPE, AZ~85281}}$

****** PRODUCTS ADDED MARCH 6, 2014. ******

NEW MX HII	RSCH EQUIPMENT:	
PART NUMBER	DESCRIPTION	MC PRICE
MX-2 Hirsch Door Controller	Hirsch controls 2 fully supervised doors. 4000 users, 2 door relays, 4 alarm inputs (requires line modules), enclosure, power supply, battery (1.3AH), tamper switch, lock and integrated snib2. Built in software configurable Wiegand interface for direct reader connection. Supports expansion boards. Provides 10/100 encrypted Ethernet to host pc and downstream controllers (MX and Digi*Trac). Requires velocity 3.5 SP1 or later for full functionality. Switching power supply (110/230). *Upgradeable to 4 or 8	\$1,040.00
MX-4 Hirsch 4 Door Controller	Hirsch controls 4 fully supervised doors. 4000 users, 4 door relays, 4 alarm inputs (requires line modules), enclosure, power supply, battery (7AH), tamper switch, lock and integrated snib2. Built in software configurable Wiegand interface for direct reader connection. Supports expansion boards. Provides 10/100 encrypted Ethernet to host pc and downstream controllers (MX and Digi*Trac). Requires velocity 3.5 SP1 or later for full functionality. Switching power supply (110/230). *upgradeable to 8 door	\$1,625.00
MX-8 Hirsch 8 Door Controller	Hirsch controls 8 fully supervised doors. 4000 users, 8 door relays, 4 alarm inputs (requires line modules), enclosure, power supply, battery (7AH), tamper switch, lock and integrated snib2. Built in software configurable Wiegand interface for direct reader connection. Supports expansion boards. Provides 10/100 encrypted Ethernet to host pc and downstream controllers (MX and Digi*Trac). Requires velocity 3.5 SP1 or later for full functionality. Switching power supply (110/230).	\$2,860.00
MX-UK-2-4	Upgrade Kit - MX -2 to MX -4 Hirsch Upgrade kit for an Mx-2 Controller. Expand to 4 fully supervised doors. Kit comes in two packages: (1) CCMx-4, 2 x door connector set (4pc Ea.) and (2) 1 x 7AH battery. (Requires return of original CCMx-2. Packing is reusable for this purpose and prepaid shipping label is included).	\$715.00
MX-UK-2-8	Upgrade Kit - MX -2 to MX -8 Hirsch Upgrade kit for an Mx-2 Controller. Expand to 8 fully supervised doors. Kit comes in two packages: (1) 1 x CCMx-8, 6 x door connector set (4pc Ea.) and (2) 1 x 7AH battery. (Requires return of original CCMx-2. Packing is reusable for this purpose and prepaid shipping label is included).	\$1,950.00
MX-UK-4-8	Upgrade Kit - MX -4 to MX -8 Hirsch Upgrade kit for an Mx-4 Controller. Expand to 8 fully supervised doors. Kit comes in one package: 1 x CCMx-8, 4 x door connector set (4pc Ea.). (Requires return of original CCMx-4. Packing is reusable for this purpose and prepaid shipping label is included).	\$1,560.00
MX-M2-RK- MX2	Retrofit Kit - M2 to MX -2 Hirsch Retrofit kit for an M2N2 Controller. Replace the M2 PCBA and retain the existing mounting box and conduit connections to reduce disruption on site. Allows upgraded MX Controller features to be used. Includes a complete MX PCBA, CCMx-2, connectors (2 fully supervised doors) and mounting screws. Existing M2MB and power supply must be in serviceable condition.	\$1,023.75
MX-M2-RK- MX8	Retrofit Kit - M2 to MX -8 Hirsch Retrofit kit for an M2N2 Controller. Replace the M2 PCBA and retain the existing mounting box and conduit connections to reduce disruption on site. Allows upgraded MX Controller features to be used. Includes a complete MX PCBA, CCMx-8, MX Power Supply, 7AH battery, connectors (8 fully supervised doors) and mounting screws.	\$2,795.00
MX-M8-RK- MX8	Retrofit Kit - M8 to MX -8 Hirsch Retrofit kit for an M8N2 Controller. Remove the M8 PCBA, install the adapter plate and MX PCBA to allow use of MX Controller features. Includes a complete MX PCBA, CCMx-8, adapter plate, connectors (8 fully supervised doors) and mounting screws. Existing M8MB and power supply must be in serviceable condition.	\$2,795.00

ENTERPRISE SECURITY, INC. 505 SOUTH 48TH STREET #103, TEMPE, AZ 85281

PRICING SHEET: NIGP CODE 99022

Vendor Number: 2011002282 0 VC0000004318

Certificates of Insurance Required

Contract Period: To cover the period ending **August 31**, 2015 2018.

TEL TECH NETWORKS INC., 810 EAST HAMMOND LANE, PHOENIX AZ, 85034

COMPANY NAME:	Tel Tech Networks Inc.			
DOING BUSINESS AS (DBA) NAME:	Tel Tech Networks Inc.			
MAILING ADDRESS:	810 E Hammond Lane, l	Phoenix AZ	, 85034	
REMIT TO ADDRESS:	810 E Hammond Lane, l	Phoenix AZ	, 85034	
TELEPHONE NUMBER:	(602)431-9399			
FACSIMILE NUMBER:	(602)431-9780			
WEB SITE:	www.teltechnetworks.co	<u>m</u>		
REPRESENTATIVE NAME:	Mike Bosely			
REPRESENTATIVE TELEPHONE NUMBER:	(602)431-9399			
REPRESENTATIVE E-MAIL:	bull@teltechnetworks.co	<u>om</u>		
		YES	NO	REBATE
WILL ALLOW OTHER GOVERNMENTAL ENTITIES TO THIS CONTRACT:	O PURCHASE FROM	~		0
WILL ACCEPT PROCUREMENT CARD FOR PAYMEN	Γ:	~		
FUEL COMPRISES (if section for fuel price adjustment is located in the solicitation document)	2.0% OF TOTAL BID A	MOUNT		

PROJECT WORK

	Unit			
Title	Price	UofM	Description	Bidder Notes
Labor, business hours	\$55.00	hour	Labor, business hours (See Section 2.1)	Loaded Contractor License, Hirsch Certs, Company Resume, Company Data Sheets.
Labor, after hours	\$70.00	hour	Labor, after hours (see Section 2.1)	
Labor, weekends and holidays	\$82.50	hour	Labor, weekends and holidays (See Section 2.1)	
Services outside the scope of this contract:	\$55.00	hour	Services outside the scope of this contract:	
Materials, parts, components, etc.,	25.00%	each	Materials, parts, components, etc., list minus percentage.	25% off List Price, Attached.
list minus percentage:				35% off list Price for any line item with a NOTE: B. Attached
			The percentage offered will a discount from the ¿list¿ price. In the comments, provide information for catalog(s) offered.	
Alarm monitoring fee per account	\$19.95	month	Alarm monitoring fee per account	Tel Tech will need full access to each panel.

TEL TECH NETWORKS INC., 810 E HAMMOND LN, PHOENIX AZ, 85034

PRICING SHEET: NIGP CODE 99022

Vendor Number: 2011002248 0

Certificates of Insurance Required

Contract Period: To cover the period ending **August 31**, 2015 2018.